

Te Poari ā-Rohe o Puketāpapa
Te Rīpoata ā-Tau 2019/2020

Puketāpapa Local Board

Annual Report 2019/2020



Volume
2.15

Mihi

Tēnei au te noho atu nei
i te kāhiwi o Waikōwhai ki te uru.
Ka mihi iho au ki raro
ki te ākau o Manukau moana,
he taunga kawau tiketike,
te eke ki te tāhuna tōrea.
Ka huri whakateraki aku kamo,
ka kite atu au i te ara hōu e kokoti mai rā
i taku manawa me te Ahikāroa o Rakataura,
kia tae au ki Te Tāpapakanga a Hape
ka hoki mai anō taku hā,
kei reira nei hoki ko Pukewīwī.
Ka kite kau atu au i te remu o Ōwairaka,
ka hoki whakararo anō ōku whakaaro
ki Te Tātua o Riu ki Uta
e tu ārai mai rā mōku i te whitinga
mai o te rā.
Kei tua ki te raki, ko te Puku o te Tipua
nei o Tāmaki Makaurau,
kei raro ko te Onehunga.
Kātahi au ka hoki mā te Kāhiwi Pūpuke
kia ū atu anō au ki a koe Waikōwhai.
I konā, ka tau aku mihi,
ka eke, kua eke.
Hui e, taiki e!

Here I sit
on the western ridge overlooking Waikōwhai.
I cast my greetings below
to the shores of the Manukau Harbour
landing place of visiting cormorant
domain of the oyster-catcher.
My gaze turns northward,
along the new path that cuts through
the heart of the ancient fire-line of Rakataura,
that takes me to Hape’s repose,
where I catch my breath,
there resides the place, Pukewīwī.
Hemmed in by Mount Albert to the north,
thoughts turn south
to Te Tātua o Riu ki Uta – Three Kings,
my boundary to the east.
Beyond lies the Central Business District
of Auckland city,
and to the south, Onehunga.
From here I follow the ridgeline
that is Hillsborough
till I reach Waikōwhai.
There my greetings rest,
we are bound.
It is done!

On the cover:
Manukau Domain, Halsey Drive Lynfield.

He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Puketāpapa Local Board area from 1 July 2019 to 30 June 2020.

You can read about our progress, expenditure, service performance and challenges faced in 2019/2020. It’s part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council’s Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Puketāpapa Local Board Agreement 2019/2020.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how **together we’re delivering for Auckland.**

CONTENTS

Mihi	2
About this report	3
From the chairperson	4
Our board	5
Our area	6
Performance report	8
Local flavour	13
Financial information	14



Monte Cecilia Park.

He kōrero mai i te heamana

From the chairperson



This year's Annual Report is unlike any other, due to the undeniable impact of COVID-19. Not only has it constrained what we can do financially, it has changed what we need to do, socially and economically. Some of what we have done over the past year has had to change from what we planned. The need for everyone to be flexible and adapt quickly is likely to continue for the foreseeable future.

Looking back at the 2019/2020 year, your local board continued to focus on environmental and community priorities, with an ongoing commitment to improve the wellbeing of our people and places.

We have invested in our successful local youth board, who are doing valuable work growing the capacity and impact of local youth in decision-making. The Puketāpapa Youth Board has become a regional example of an effective youth voice group, and we are incredibly proud of them.

We have also built our support for local social enterprises, our strategic community partners, and volunteering opportunities in our parks, such as pest control work in Lynfield Reserve with Friends of Wairaki Stream.

We have provided opportunities for our community to come together through Matariki, Movies in Parks at Monte Cecilia Park, the Out & About programme across the local board area, and supporting other local community events.

We have continued to develop the Healthy Puketāpapa Action Plan, with priorities identified to focus on improving the health and wellbeing of our people.

Some of our community facilities were able to be improved, such as refurbishments of three public toilet blocks, fresh coats of paint at Pah Homestead and the Fickling Convention Centre, and re-surfaced tennis courts at Arthur Faulkner Reserve.

Our relationships with tangata whenua are growing, and we hope to continue to work for a healthier, more inclusive and connected Puketāpapa in the years to come.

We look forward to weaving this future together with you..

Harry Doig
Chairperson, Puketāpapa Local Board

Te Poari ā-Rohe o Puketāpapa

Puketāpapa Local Board



Your board

(L to R) Bobby Shen, Harry Doig (Chairperson), Julie Fairey (Deputy Chairperson), Fiona Lai, Jon Turner, Ella Kumar.



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Closed Saturday, Sunday and public holidays



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Ngā kaupapa me ngā whakapaipai ake

Puketāpapa projects and improvements

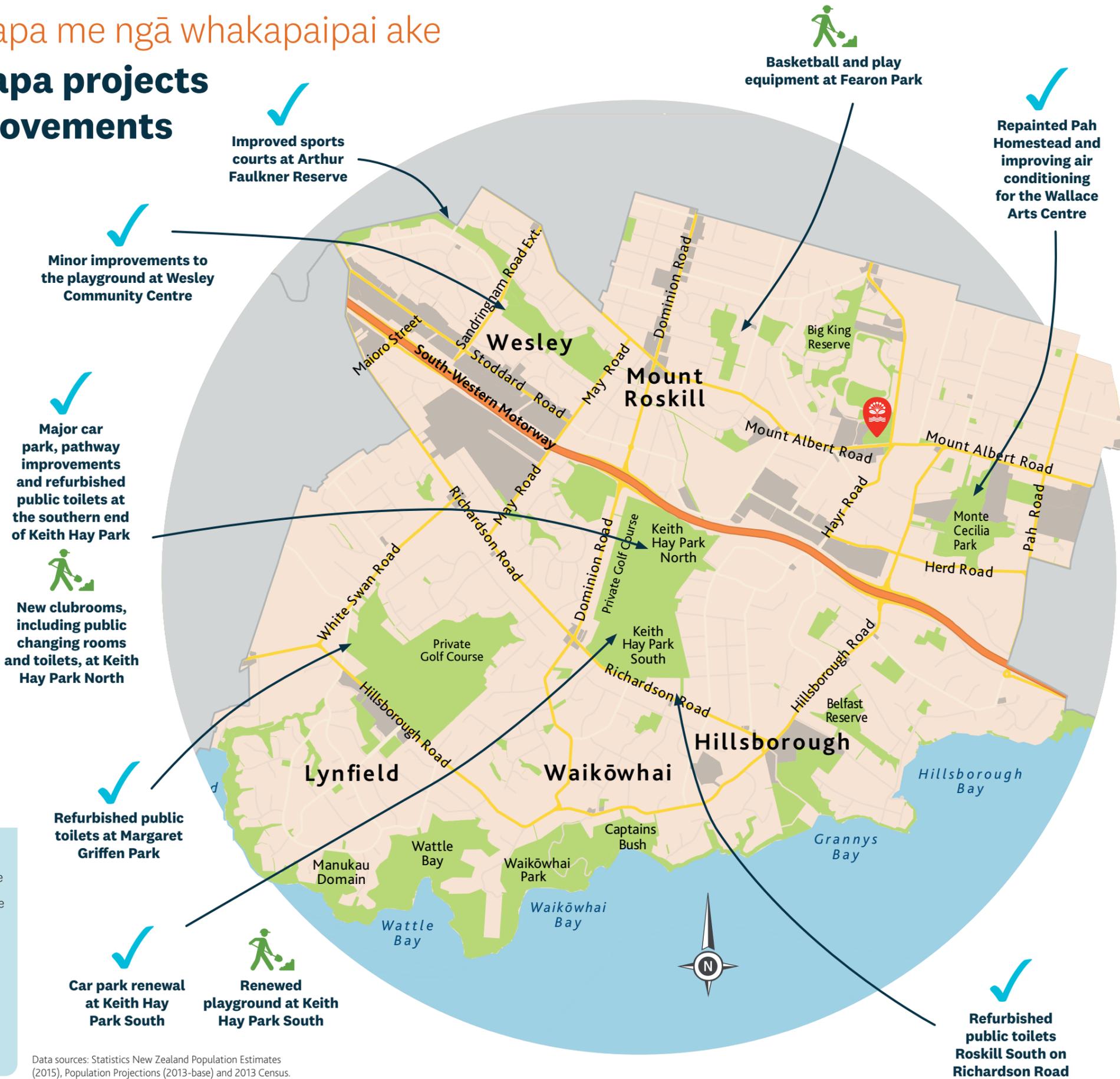
KEY TO CURRENT AND PLANNED PROJECTS

-  Delivered projects
-  Current projects

LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road

Data sources: Statistics New Zealand Population Estimates (2015), Population Projections (2013-base) and 2013 Census.



A unique landscape including Manukau Harbour, Te Auaunga/Oakley Creek and 2 volcanic cones (Puketāpapa/Pukewīwī/Mt Roskill and Te Tātua o Rīu-kī-uta/Big King)



49% of our residents identify as Asian, which includes Indian, Chinese, Sri Lankan, Filipino and Korean communities



13 mana whenua have an interest in Puketāpapa

We are home to almost **100** parks, many linked by greenways, **2** recreation centres, **1** swimming pool, **1** library and numerous community centres.



Tā mātou pūrongo whakahaere mahi

Our performance report

● **Achieved**
Target has been met or exceeded

● **Substantially achieved**
Target has not been met by a slim margin (+/-2%)

● **Not achieved**
Target not achieved

▲ **Progress made**
Result improved from prior-year result

— **No change**
No change from prior-year result

▼ **No improvements**
Not improved from prior-year result

* **Impacted by COVID-19**
Measures favourably / unfavourably impacted by COVID-19

Local Community Services

Highlights during the year included renewal of car parks and installation of amenity lighting at Keith Hay Park (Noton and Richardson Road entrances) and refurbishment of the exterior to Pah Homestead. The Wai RefillNZ Ecomatters evaluation and the Wellbeing Data Monitoring Report were completed as part of the Healthy Puketāpapa Action Plan. Funded grants of \$120,000 were provided to our strategic relationship partners. The youth board was empowered to deliver local youth leadership and worked with Roskill Together to deliver the Children's Panel Programme.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe - day time	●	▼	83%	81%	83%	79%	Although below target the day time results are on par with the average results over the past two years.
Percentage of Aucklanders that feel their local town centre is safe - night time	●	▲	33%	39%	29%	28%	
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led	●	▼	40%	56%	88%	New Measure	Community-led practice is championed through activities such as the youth-led pop up Young Storytellerz end-of-year celebration event, school-led Garden to Table project that featured as part of the Matariki festival programme, and the seniors-led social activities calendar. Although we met the target for the current year, the impact of COVID-19 on the delivery of some of the activities led to a drop in results compared to 2018/2019.
The percentage of Empowered Communities activities that build capacity and capability	●	▼	35%	82%	88%	New Measure	Community capacity and capability is built through activities such as the establishment of the Cre8 Marketplace virtual hub, the Puketāpapa Social Enterprise hub co-ordinator position and the Strategic Relationships Grant programme. During COVID-19, capacity was built with local community providers to better enable them to respond to community needs.
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts, and culture programmes, grants and activities that are community led	●	—	85%	100%	100%	New Measure	
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events	●	▲	2,700	1,500*	550	New Measure	The overall low level of attendance recorded this year is due to weather causing the cancellation of the Puketāpapa Christmas Festival. The Movies in Parks event recorded a good level of attendance at 1,500. Staff provide an estimate for attendees at these events. If the estimates vary, we take the mid-point as the number.
The percentage of attendees satisfied with a nominated local community event ¹	●	▲	70%	92%	61%	New Measure	Movies in Parks event.
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection							
The number of participants in activities at art facilities, community centres and hire venues	●	▼	407,000	311,589*	418,736	New Measure	Community venues were closed due to COVID-19 from 23 March through to 18 May. A staggered opening approach was implemented with reduced capacities until Alert Level 1.
The percentage of art facilities, community centres and hire venues network that is community led	●	—	17%	17%	17%	New Measure	
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public Wi-Fi networks)	●	▼	130,000	106,078*	134,811	New Measure	PC and Wi-Fi sessions at Mt Roskill Library were on track to reach the annual target until the library closed for about 9 weeks in response to the COVID-19.
The number of visits to library facilities	●	▼	260,000	216,760*	267,925	New Measure	Visits to Mt Roskill Library were not far from reaching their target until the library closed for about 9 weeks in response to the COVID-19.

Local Community Services measures cont'd over

Local Community Services cont'd

Percentage of customers satisfied with the quality of library service delivery ¹	●	▲	85%	96%	95%	95%	Customers satisfaction with overall experience of Libraries has remained consistent in the last two years, and has been above target in the Puketāpapa Local Board.
We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●	▲	82%	87%	81%	New Measure	
The customers' Net Promoter Score for Pool and Leisure Centres	●	▼	17	10	16	17	Cameron Pool performance has increased during the year but it has been offset by Lynfield that has had a number of customers point out issues with cleanliness and negative feedback relating to maintenance of equipment. These issues have now been addressed.
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●	▬	80%	82%	82%	New Measure	
The percentage of residents who visited a local park in the last 12 months	●	▬	90%	83%	83%	91%	While just short of the target, this shows the importance Aucklanders place on local parks. We are rolling out Connect with Nature programmes to connect Aucklanders to nature and activate our local parks.
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●	▲	8.0%	19.8%	15.0%	New Measure	A pleasing result largely attributable to community empowerment projects responding to Māori aspirations including the annual Kai Festival and work to broker new partnerships with Mataawaka to support key events in the local board area.

1. The target has been exceeded as a result of the initial targets being set with limited baseline data. Targets will be reviewed as part of the 10-year Budget 2021-2031, using the historical results as a realistic baseline.

Local Environmental Management

The board funded low carbon lifestyles and network plans to promote, support and implement community-level low carbon activities. During the year, four registered EcoNeighbourhoods were established with an objective to adopt sustainable practices and increase resilience within their homes, lifestyles and neighbourhoods. We continued our support for the Manukau Harbour Forum and the volunteer ecological restoration and environmental programmes in local parks.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	▼	90%	60%	86%	80%	We successfully delivered six of 10 environmental projects for Puketāpapa. The community management plan for Te Auaunga, Healthy Rentals, Freeland Reserve employment projects were not delivered due to COVID-19 restrictions and remaining budgets have been put forward as savings. The Manukau Harbour Forum work programme was not fully delivered due to the impact of COVID-19, but will continue in 2020/2021.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

Local community services

The Puketāpapa Youth Board is a passionate group of young people. We represent and advocate for the youth perspective in Puketāpapa. Our goal is to work alongside the Puketāpapa Local Board to create positive change for youth in our area. Recent initiatives by the Youth Board during the year were the Mt Eden and Mt Albert Road clean-ups, with the help of Keep New Zealand Beautiful, and engaging youth through artwork competitions.



Puketāpapa Youth Board

Te āhuatanga ā-rohe Local flavour

Youth takes centre stage in Puketāpapa



Ensuring young people have a voice and opportunities to develop leadership skills is just one of the important outcomes Puketāpapa Youth Board have delivered over the past year, with support from the local board.

The group has been a valuable partner in providing the views of the area's youth on a range of issues, which have helped inform some of the local board's decisions.

“With nearly a third of New Zealand’s population being under the age of 25, it’s absolutely vital that young people are heard at the decision-making table, to ensure that the future they inherit is one they want to live in,” says Michael Howell, Puketāpapa Youth Board Chair.

“Youth groups like ours are trying to bring complicated and hard to understand issues down to the level where young people can understand what they are and the consequences of our actions or inactions.”

The local board supported the group with funding and opportunities to participate in local events. Council staff and board members worked with the group to develop a mission statement to advocate for uplift, and empower young people across Puketāpapa.

Some of activities over the past year were:

- Attending the Leadership Summit 2020, which provided opportunities for young people to discuss what it means to be a leader
- Conducting a survey of local youth to present to the local board about the issues facing local youth and to guide its projects in 2021
- Youth Summit 2019/20, which brought local youth together to brainstorm solutions to issues raised in the survey
- Youth Awards, which celebrated young people across different areas of the community.

The group also came up with innovative ways to support people during and after the first COVID-19 lockdown by hosting 15 hours of events and engaging with more than 2000 people.

The Hauora Challenge was an Instagram challenge to encourage youth to look after their well-being during lockdown and Lockdown Kahoots was weekly Kahoot quiz.

The group has also run weekly livestreams on Instagram where local youth board members were available to answer questions about the work they do.

Te tahua pūtea

Funding impact

For the year ended 30 June 2020

\$000s	Notes	Actual 2019/2020	Annual Plan 2019/2020	Annual Plan 2018/2019**
Sources of operating funding:				
General rates, UAGCs, rates penalties		9,988	9,988	9,782
Targeted rates		0	0	0
Subsidies and grants for operating purposes		7	9	11
Fees and charges		393	454	408
Local authorities fuel tax, fines, infringement fees and other receipts		61	58	59
Total operating funding		10,450	10,509	10,260
Applications of operating funding:				
Payments to staff and suppliers		8,841	8,428	8,203
Finance costs		544	544	434
Internal charges and overheads applied		1,531	1,531	1,615
Other operating funding applications		0	0	0
Total applications of operating funding		10,916	10,503	10,252
Surplus (deficit) of operating funding		(466)	6	8
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt	1	3,393	4,441	4,253
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		3,393	4,441	4,253
Application of capital funding:				
Capital expenditure:				
• to meet additional demand		722	714	847
• to improve the level of service		1,382	2,070	1,657
• to replace existing assets		823	1,663	1,757
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	2	2,927	4,447	4,261
Surplus (deficit) of capital funding		466	(6)	(8)
Funding balance		0	0	0

Variance explanation Actual 2019/2020 to Annual Plan 2019/2020

- The increase in debt was below plan primarily due to lower than anticipated capital expenditure which reduced the need for additional debt.
- Capital expenditure was below plan primarily due to:
 - Fearon Park and Harold Long Reserve linkage improvements being completed below budget.
 - The deferral of non-essential projects mainly in response to the financial impact of the COVID-19 pandemic, including locally driven projects, local asset renewals and the Waikowhai coastal walkway project.

The underspend was partly offset by the progression of works on Pah Homestead air conditioning, which was ahead of plan.

**Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028).



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